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Message: A2A Case Files Review

Market A2A Case Files Review

From Laura Griggs Date Monday, June 12, 2017 8:26 PM

To Smith, Sherrece

Cc

Journal Sherrece.Smith@oa.mo.gov

Recipients

M FMCQuarterlyAudit.odt (14 Kb нтм.)

Sherrece -

Please find our quarterly case file audit report attached to this email. If you have any questions, just let me know!

Thank you,

Laura Griggs

Faith Maternity Care

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Faith Maternity Care

June 12, 2017

To Whom It May Concern:

Attached is the compilation of our quarterly client file audits for the 2nd quarter of 2017. If you have any questions or require any further information, please contact Laura at treasurer@faithmaternity.com or 573-642-7414.

Thank you,
Laura Griggs
Board Member
Faith Maternity Care
Client: C. Barnby

Case manager: Anna Dudley

Case file deficiencies: No deficiences as of 4/15/2017. File is correct persuant to 2.4.1

Corrective action: N/A Client: L. Triggs-Hockaday Case Manager: Anna Dudley

Case File Deficiences: Medicaid number missing from intake assessment forms.

Corrective Action: Case manager notified to add information by 6/9/2017. Information was

present as of 6/9/2017.

Client: L. O'Toole

Case Manager: Anna Dudley

Case File Deficiences: Receipt missing for food purchase on 6/5/2017

Corrective Action: Case manager asked to search for receipt. Receipt was found and placed in file on

6/9/2017

Client: S. Hugo

Case Manager: Michelle Craighead

Case File Deficiences: Copy of client's identification (driver's lisence) missing.

Corrective Action: Case manager notified 4/15/2017 to obtain a copy of identification before

5/1/2017. Identification was present at next case file review

Client: M. Boyce

Case Manager: Michelle Craighead(CM)/Minnie Via(NCM)

Case File Deficiencies: No deficiences. Files correct persuant to 2.4.1

Corrective Action: N/A

Client: J. Brooks

Case Manager: Michelle Craighead (CM)/Minnie Via (NCM)

Case File Deficiences: No deficiences. Files correct persuant to 2.4.1

Corrective Action: N/A

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